



**Minutes of Tower Grove Heights Neighborhood Association Meeting – November 28, 2017**

**Convened: 7:15 p.m. Adjourned: 8:15 p.m. 35 attendees**

*Meeting chaired by TGHNA President, Barbara Gilchrist ([president@towergroveheights.com](mailto:president@towergroveheights.com))*

- **Opening of meeting and welcome**

- **Newcomer recognition**

- One newcomer from 3800 Utah was welcomed.*

- **Neighborhood Reports**

- **SLMPD 2<sup>nd</sup> District update**

- *Liaison Officer, Ed Slade, reminded attendees to turn on their porch lights overnight to help deter crime.*
    - *In response to a resident's question about why there has been an increase in carjacking in our neighborhood, Officer Slade stated that the area is densely populated and there is a commercial district, but unlike the Grove neighborhood which also has both of these characteristics but does not have as many carjackings, there are "good getaway" routes such as Gravois here. He stated South Grand has surveillance cameras.*
    - *Most "shot spotter" technology is located north of Delmar.*
    - *He provided a crime stat handout (attached).*

- **15<sup>th</sup> Ward Aldermanic report**

- *Alderman Megan Green was not in attendance.*

- **Committee Reports**

- **Safety Committee – Ryan Barry (see "Featured Speakers" below)**

- **Social Committee – Vicky Dean (see award presentations below)**

- **Block Captains – Debra Knox Deiermann**

- *The 11/13/2017 Block Captain meeting was the annual TGS-TGH Block Captain training.*

- **Treasurer – Rick Stein**

- *[October net worth is \$10,351.15]*

- **President**

- *This is the 14<sup>th</sup> year that TGHNA has sponsored two families for the 100 Neediest Cases. Wish lists and important due dates can be found on our website, [www.towergroveheights.com](http://www.towergroveheights.com) and attached below. It is possible to make a donation via the website. Flyers have been distributed except for a couple of blocks – we are still looking for volunteers to do this. December 15 is the deadline for contributions. Many thanks to Chair, Ellen Wilson!*

- Longtime TGH resident and former TGHNA Board Member, Tricia Heliker, received a 2017 Community Volunteer Service Award at the Tower Grove Neighborhood Community Development Corporation (TGNCD) annual “All in for Change” event at the The Vault at the Southside Tower. Congratulations, Tricia, and thanks for your years of service to the neighborhood! (See website.)

- **Election of Officers for 2018 TGHNA Board**

- Via voice vote of eligible members, the following candidates were re/elected:
  - President-Elect: Ann Stanley
  - Treasurer: Rick Stein
  - Secretary: Debra Knox Deiermann
  - Membership Secretary: Jean Iezzi

Per our bylaws (on website), the current President (Barbara Gilchrist) will next serve as Past-President; and the current President-Elect (Vicky Dean) will next serve as President.

- **Presentation of Matt-the-Cat Award**

- The Alley Kats, a group of young people who have conducted alley clean-ups and other good neighbor events, received the award. Good work, Alley Kats!

- **Presentation of the 2017 TGH Neighborhood Hero Award**

- Tom Reitenbach received our second annual Neighborhood Hero award (see attached nomination). Congratulations and many thanks, Tom!

- **Featured Speakers**

- **Bill Reininger, Tower Grove Park Executive Director** ([breininger@towergrovepark.org](mailto:breininger@towergrovepark.org)), discussed implementation of the recently updated Master Plan for the park.
- **Ryan Barry, co-Chair, TGH Safety Committee**, gave an excellent, thorough report, “2017 TGH Safety Committee Year in Review” (attached) and provided residential surveillance systems comparisons (attached).
- **Anne Kriedt and Nicholas J. Peterson, Postal Inspectors**, asked for volunteers to participate in a “dummy package drop” in the neighborhood in an attempt to catch “porch pirates.” Any USPS-delivered packages that are stolen can be reported to them. (See attached contact information.)

- **Announcements**

- A representative from the Center for Divine Love (our meeting space), which is now an Empowerment Center, spoke about some upcoming events to which everyone is invited. See attached contact info and [www.centerfordivinelove.org](http://www.centerfordivinelove.org) for more information.
- No TGHNA in December. Next meeting: Thursday, January 23, 2018.
- TGSNA meeting: December 20, 6:30 p.m., Oak Hill Presbyterian Church

- **Adjournment**

Respectfully submitted,

Debra Knox Deiermann

[secretary@towergroveheights.com](mailto:secretary@towergroveheights.com)

[www.towergroveheights.com](http://www.towergroveheights.com)

# Part I Crime for "November" Coding Month

## Tower Grove South | District - 2

### Years: 2016 & 2017

	Total Coded In Nov 2016	-- Coded Thru Nov 27			M-T-D -- % Chg.	Total thru Nov 2016	----- Coded Thru Nov 27			Y-T-D ----- % Chg.
	2016	2016	2017	Chg.			2016	2017	Chg.	
<b>Total Homicide</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0 %</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0.0 %</b>
Homicide	0	0	0	0	0.0 %	2	2	2	0	0.0 %
Non-Negligent Manslaughter	0	0	0	0	0.0 %	0	0	0	0	0.0 %
# Negligent Manslaughter	0	0	0	0	0.0 %	0	0	0	0	0.0 %
<b>Total Rape</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>NA</b>	<b>7</b>	<b>7</b>	<b>5</b>	<b>-2</b>	<b>-28.6 %</b>
Forced Rape	0	0	1	1	NA	7	7	5	-2	-28.6 %
Attempted Rape	0	0	0	0	0.0 %	0	0	0	0	0.0 %
<b>Total Robbery</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>-1</b>	<b>-14.3 %</b>	<b>71</b>	<b>71</b>	<b>63</b>	<b>-8</b>	<b>-11.3 %</b>
Highway	7	7	5	-2	-28.6 %	56	56	45	-11	-19.6 %
Business	0	0	1	1	NA	13	13	17	4	30.8 %
Miscellaneous	0	0	0	0	0.0 %	2	2	1	-1	-50.0 %
* Weapon	5	5	3	-2	-40.0 %	48	48	48	0	0.0 %
* No Weapon	2	2	3	1	50.0 %	23	23	15	-8	-34.8 %
<b>Total Aggr. Assault</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>-1</b>	<b>-33.3 %</b>	<b>70</b>	<b>69</b>	<b>47</b>	<b>-22</b>	<b>-31.9 %</b>
Gun	3	2	1	-1	-50.0 %	25	24	19	-5	-20.8 %
Knife	0	0	0	0	0.0 %	13	13	8	-5	-38.5 %
Other	1	1	1	0	0.0 %	28	28	17	-11	-39.3 %
Hand/Fist/Feet	0	0	0	0	0.0 %	4	4	3	-1	-25.0 %
# Simple Assault	4	4	3	-1	-25.0 %	87	87	73	-14	-16.1 %
<b>TOTAL PERSON CRIME</b>	<b>11</b>	<b>10</b>	<b>9</b>	<b>-1</b>	<b>-10.0 %</b>	<b>150</b>	<b>149</b>	<b>117</b>	<b>-32</b>	<b>-21.5 %</b>
<b>Total Burglary</b>	<b>9</b>	<b>6</b>	<b>3</b>	<b>-3</b>	<b>-50.0 %</b>	<b>89</b>	<b>86</b>	<b>86</b>	<b>0</b>	<b>0.0 %</b>
Residence - Day	0	0	1	1	NA	29	29	30	1	3.4 %
Residence - Night	1	1	0	-1	-100.0 %	14	14	11	-3	-21.4 %
Residence - Time Unknown	5	3	1	-2	-66.7 %	39	37	29	-8	-21.6 %
Business - Day	0	0	0	0	0.0 %	0	0	5	5	NA
Business - Night	2	1	0	-1	-100.0 %	5	4	6	2	50.0 %
Business - Time Unknown	1	1	1	0	0.0 %	2	2	5	3	150.0 %
Other - Day	0	0	0	0	0.0 %	0	0	0	0	0.0 %
Other - Night	0	0	0	0	0.0 %	0	0	0	0	0.0 %
Other - Time Unknown	0	0	0	0	0.0 %	0	0	0	0	0.0 %
* Force	4	2	1	-1	-50.0 %	49	47	49	2	4.3 %
* No Force	5	4	2	-2	-50.0 %	31	30	31	1	3.3 %
* Attempt	0	0	0	0	0.0 %	9	9	6	-3	-33.3 %
<b>Total Larceny</b>	<b>47</b>	<b>36</b>	<b>27</b>	<b>-9</b>	<b>-25.0 %</b>	<b>468</b>	<b>457</b>	<b>458</b>	<b>1</b>	<b>0.2 %</b>
Pickpocket	0	0	0	0	0.0 %	0	0	0	0	0.0 %
Purse Snatch	0	0	0	0	0.0 %	0	0	2	2	NA
Shoplift	10	7	6	-1	-14.3 %	121	118	114	-4	-3.4 %
From Motor Vehicle	8	6	10	4	66.7 %	116	114	101	-13	-11.4 %
Motor Vehicle Parts	15	12	4	-8	-66.7 %	109	106	94	-12	-11.3 %
Bicycles	1	0	0	0	0.0 %	7	6	8	2	33.3 %
From Buildings	8	7	1	-6	-85.7 %	59	58	75	17	29.3 %
From Coin Operated	0	0	0	0	0.0 %	0	0	0	0	0.0 %
Other	5	4	6	2	50.0 %	56	55	64	9	16.4 %
* Attempt	2	1	1	0	0.0 %	21	20	16	-4	-20.0 %
<b>Total Vehicle Theft</b>	<b>10</b>	<b>7</b>	<b>9</b>	<b>2</b>	<b>28.6 %</b>	<b>79</b>	<b>76</b>	<b>85</b>	<b>9</b>	<b>11.8 %</b>
Auto	7	5	8	3	60.0 %	58	56	63	7	12.5 %
Truck/Bus	1	0	0	0	0.0 %	7	6	10	4	66.7 %
Motorcycle/Other	2	2	1	-1	-50.0 %	14	14	12	-2	-14.3 %
* Attempt	0	0	0	0	0.0 %	7	7	10	3	42.9 %
* Joy Ride	2	1	2	1	100.0 %	14	13	19	6	46.2 %
<b>Total Arson</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>-1</b>	<b>-100.0 %</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>-1</b>	<b>-33.3 %</b>
<b>TOTAL PROPERTY CRIME</b>	<b>67</b>	<b>50</b>	<b>39</b>	<b>-11</b>	<b>-22.0 %</b>	<b>639</b>	<b>622</b>	<b>631</b>	<b>9</b>	<b>1.4 %</b>
<b>TOTAL CRIME</b>	<b>78</b>	<b>60</b>	<b>48</b>	<b>-12</b>	<b>-20.0 %</b>	<b>789</b>	<b>771</b>	<b>748</b>	<b>-23</b>	<b>-3.0 %</b>

\* - These counts were included in a previous line.

# - These entries are not reflected in any group totals.



**Tower Grove Heights Neighborhood Association** is once again joining the **100 Neediest Cases** to help south St. Louis City families who need a little boost this holiday season. If you would like to contribute, either donate a new **unwrapped** gift that fits one of the family members or general needs or donate cash (or check – made out to TGHNA) which will be used to buy gifts and help our adopted families pay for utilities. Drop your donations at the drop point and we take care of the rest. **Please be sure to include your full name with your donation to be sure I can acknowledge your generosity or identify if you wish to remain anonymous.** All gifts will be wrapped and distributed to the families.

This will be our fourteenth year of helping other families, please consider joining us this year.

## Pick one (or more) to buy for:

### Family 1:

**Father (35):** Size: 2X Pants 34/36; 10/12; Shoes (11.5)

**Mother (36):** Size: 1X; Pants 20; Shoes (8.5)

**Boy (11):** Size: 12M; Shoes (5)

**Boy (9):** Size: 10M; Shoes (4)

**Girl (3):** Size T-5; Shoes (T-9)

**Special Requests:** Winter clothes and gear for all; household cleaning supplies; and bedding (twin/queen); Pokémon; hand held games; drawing material; football; anything Patriots; anything Odell Beckman; action figures; My Little Pony; play kitchen set and appliances; Bible history books; Curve cologne; Bath items; Paris Hilton Cologne.

### Family 2:

**Mother (43):** Size: 12; Shoes (9)

**Father (49):** Size XL; Shoes (10)

**Boy (9):** Top (10); Pants (8); Shoes (2)

**Girl (7):** Size: 8T; Shoes (1)

**Girl (6):** Size 6T; Pants (5T); Shoes (T-12)

**Boy (4):** Size 5T; Pants (4T); Shoes (T10)

**Special Requests:** Winter clothes and gear for all; household cleaning supplies; bedding (twin, full, queen); towels and wash cloths; dinosaurs; art supplies and sketch pads; Monster High related stuff; Lego; soccer equipment; cars and car track; bikes for kids; bath items; coconut oil body products; Mesmerize cologne; and tool set.

## Both families need the following:

**Gift cards for any of the following:** medicine/drug stores; gas; food; cleaning supplies; personal hygiene products; or baby care products if appropriate. Consider: Walgreens; Target; Walmart; Schnuck's; Shop N Save; Aldi; Ruler; BP; or other related store.

**Educational Items** –age appropriate books; family games; school supplies...

**Cash** – for gifts or utility bills which are paid directly by 100 Neediest Cases (checks to TGHNA)  
There is always a need for **volunteers** to help wrap the gifts and for **wrapping materials** such as tape, wrapping paper, labels, and ribbon. If you are interested in helping, contact Ellen.

**Due Date for Donations:** December 15 (Donations can be dropped off at the drop point and are collected several times each day)

**Wrapping Party:** December 16 at 10:00 a.m. at Ellen's house

**Drop Point and Contact:** Ellen Wilson, 3617 Juniata St., 314-221-8418



## **2017 Neighborhood Hero Nomination: Tom Reitenbach**

Tom Reitenbach, along with his wife, Angie, and their children, is a longtime resident of Tower Grove Heights and has given his time and expertise over many years to support our area by volunteering as the webmaster of our neighborhood website ([www.towergroveheights.com](http://www.towergroveheights.com)) as well as serving as the distribution director for our neighborhood newsletter, the *Gazette*.

In his capacity as webmaster, which is a huge responsibility in itself, he also sets up alias email addresses for TGH Block Captains, TGHNA Board members, Committee Chairs and other positions so that email can be forwarded to the individual in a particular position. He is very accessible and accommodating whenever asked to add something new to the website and implements requests for changes very quickly.

As distribution director of the *Gazette*, Tom makes sure Block Captains and other designated deliverers receive enough copies of the newsletter for their block. As if these two major on-going commitments are not enough, Tom also serves as a Block Captain for 3800 Juniata where he helps to organize the block party for 3600/3700-3800 Juniata. Tom is a consummate professional and tremendous asset both as a neighbor and volunteer.

# TOWER GROVE HEIGHTS

SAFETY COMMITTEE 2017  
YEAR IN REVIEW



# Lighting

- 'St. Louis' Pole
- Historic replica
- Improve sidewalk light
- Long service life
- Minimal maintenance
- Life time warranty
- City street department installs and replaces





# Secondary

- Holly Hills 'cops walking a beat' program
- Funded by Holly Hills residents
- A pair of officers walk the neighborhood 4 days a week for 4 hours
- Positive interaction between residents and police.
- Residents asked to donate \$20 a month





# Real Time Crime Center

- Neighborhood Safety Groups invited to RTCC
- Cameras on South Grand linked to RTCC
- City has limited resources for installing and maintaining cameras
- Cities starting Private Sector Camera Initiatives
- Goal to achieve a public / private partnership



# Neighborhood Cameras

- Shaw Camera Initiative
- Funded by Shaw residents
- Unit solar powered
- High visibility without blinking light
- Cellular data ip only known by RTCC
- Monthly cellular fee





# HOME PROTECTION

**How did you typically break into a home or apartment?**

Most inmates broke in through an unlocked door or window.

**What time of the day did you prefer to break in?**

Burglars prefer breaking in early morning or afternoon.

**Did pets in the home, like a dog, make you think twice?**

If a homeowner had a big, loud dog most burglars would stay away.

**If you heard a radio or TV on inside the home, would you still break in?**

Most burglars feared someone might be home if they heard a radio or TV. They wouldn't break in.



# Alarm Companies

- High upfront costs
- Monthly monitoring fee
- Wireless systems available, monitor from phone
- St Louis city charges for false alarm calls. First one free!
- May qualify for home insurance discounts



Burglars had mixed opinions about home security signs. Some burglars said it didn't faze them. Others said they knew how to disable alarms or avoid setting them off.



# 'Tis the Season



# Don't be like me





# Local Package Pickup locations

- UPS Access Point™  
WATKINS-AVON STORE  
3179 S GRAND BLVD,  
SAINT LOUIS, MO,  
63118-1022
- FedEx Hold at Location  
3112 S GRAND BLVD,  
SAINT LOUIS, MO, 63118
- USPS Package Intercept  
3198 S GRAND BLVD,  
SAINT LOUIS, MO 63118





# Home Security

- Personal choice
- Data only accessed by owner
- High tech companies entering home security market
- Quality and easy of use improving while prices drop
- More options, where to start?



# Google - Nest

- Complete home automation, thermostat, lights, google home, security
- Security System now available
- Cameras - Indoor and Outdoor run continuously. Plug into outlet, wifi.
- Alerts sent to phone
- Self install, or hire Nest Pro





# Google - Nest Camera

- Pro's
- High Quality
- Install level - moderate
- Cons
- High monthly storage fee
- Cameras not wireless. Must provide an outlet for power.



# Netgear - Arlo

- Patented 100% Wire-Free design for easy placement anywhere
- Works with Amazon Alexa/Echo Show/Fire TV - View your live video with a simple voice command
- Motion activated cameras and real-time email or app notifications
- Records and alerts only when motion is detected so no battery power ever goes wasted





# Arlo

- Pro's
- 100% wire free
- Install level - easy
- Free cloud storage
- Cons
- Price
- \* Arlo Pro rechargeable



# Ring

- Get instant alerts when visitors press your Doorbell or trigger the built-in motion sensors.
- Communicate with visitors via two-way audio with noise cancellation
- Check-in on your property at any time, and get streaming video and audio with Live View
- Records and alerts only when motion is detected





# Ring

- Pro's
- \* 100% wire free
- Install level - easy
- Affordable cloud storage
- Multiple colors
- Discreet camera
- High quality video



**Did you typically knock on the front door before breaking into a home?**

Yes. All of the inmates who responded said they would knock on the front door before breaking in.

# Ring

- Pro's
- \* 100% wire free security light cameras
- Security system coming soon












# Thank you



Burglars suggest homeowners make their property visible with good lighting and trimmed bushes and trees. You should get to know your neighbors and alert police if you see anything suspicious.

	Arlo Pro	Arlo Pro 2	Ring Spotlight Cam	Ring Doorbell V2	Ring Stickup Cam	Nest Cam Outdoor	Canary Flex
							
Price	\$249.99 Visit Site	\$479.99 Visit Site	\$199.00 Visit Site	\$199.00 Visit Site	\$199.00 Visit Site	\$199.00 Visit Site	\$199.00 Visit Site
Resolution	720p	1080p	1080p	1080p	720p	1080p	Capable of 1080p, Streams in 720p
Night Vision	✓	✓	✓	✓	✓	✓	✓
Field of View	130°	130°	140°	160°	80°	130°	116°
Zoom	✓	✓	✓	✓	✓	✓	✓
Two-Way Talk	✓	✓	✓	✓	✓	✓	Members Only
Livestream	✓	✓	✓	✓	✓	✓	✓
Power	Battery, Solar Panel, or Hardwire (Requires Outdoor Power Adapter If Used Outdoors)	Battery, Solar Panel, or Hardwire (Requires Outdoor Power Adapter If Used Outdoors)	There are Battery, Solar, and Wired Versions of the Camera	Hardwire or Battery	Rechargeable Battery or Solar Panel	Power Outlet	Battery, Power Outlet, or 4G (Extra Fee)



	Arlo Pro	Arlo Pro 2	Ring Spotlight	Ring Doorbell	Ring Stickup Cam	Nest Cam Outdoor	Canary Flex
Free Storage	7 Days Free Cloud, Pro Base Station Supports USB	7 Days Free Cloud, Pro Base Station Supports USB	✗	✗	✗	3 Hours of Snapshots	24 Hours of Video Previews
Cloud Storage	Starting at \$9.99/month or \$99/annually	Starting at \$9.99/month or \$99/annually	Starting at \$3/month or \$30/year	Starting at \$3/month or \$30/year	Starting at \$3/month or \$30/year	Starting at \$10/month or \$100/year	Starting at \$9.99/month or \$99/year
Multi-Camera Discount	Price Includes Shared Storage for 10 Cameras (Free Plan Supports 5.)	Price Includes Shared Storage for 10 Cameras (Free Plan Supports 5.)	\$10/month or \$100/year for Unlimited Ring Cameras	\$10/month or \$100/year for Unlimited Ring Cameras	\$10/month or \$100/year for Unlimited Ring Cameras	Each Additional Camera Costs \$5/month or \$50/year	2-3 Cameras \$14.99/month or \$149/year, \$4.99/month or \$49/year for Additional Cameras
Advanced Motion Detection Features	Arlo Smart: Detects People, Animals, and Vehicles (Requires Paid Plan)	Arlo Smart: Detects People, Animals, and Vehicles (Requires Paid Plan). Also, Activity Zones and Look Back, both features require that the camera is plugged-in indoors.	Customizable Zones (Wired Version Only)	Motion with Customizable Zones and Distances.	Motion with Customizable Zones and Distances.	Person Detection, Zones (Both Require Paid Plan)	Computer Vision Using Algorithms
Monitors For	Sound & Motion	Sound & Motion	Motion	Doorbell Rings & Motion	Motion	People (\$), Sound, and Motion	Motion
Continuous Recording	No. Records based on event.	Yes, but the camera must be plugged-in which requires that you leave it inside. 14 days of 24/7 CVR starts at \$9.99/month/camera	No. Records based on event with a paid subscription.	No. Records based on event with a paid subscription.	No. Records based on event with a paid subscription.	Yes, will record 24/7 with paid Nest Aware plan.	No. Records based on event.
Minimum Required Upload Speed	1MBPS	1MBPS	2MBPS	2MBPS	2MBPS	2MBPS	1MBPS
Other "Family" Devices	Arlo Wire-Free, Arlo Q, Arlo Go, Arlo Baby, Arlo Pro 2, Arlo Security Light	Arlo Wire-Free, Arlo Q, Arlo Go, Arlo Baby, Arlo Pro, Arlo Security Light	Stickup Cam, Solar Panel, Ring Chime, Floodlight, Ring Doorbell, Ring Protect	Stickup Cam, Solar Panel, Ring Chime, Floodlight, Spotlight, Ring Protect	Solar Panel, Ring Chime, Ring Doorbell, Floodlight, Spotlight, Ring Protect	Nest Cam, Nest Cam IQ, Nest Secure, Hello, Dropcam, Nest Thermostat, Nest Protect	Canary
Works with	Alexa Devices With a Screen, IFTTT, SmartThings, Stringify	Alexa Devices With a Screen, IFTTT, SmartThings, Stringify	Alexa Devices With a Screen, Stringify	Alexa Devices With a Screen, IFTTT, Wink, ADT Pulse, LockState, Kisi, Lockitron, WeMo, Kevo, Stringify, SmartThings	Alexa Devices With a Screen, Stringify, Wink	Alexa Devices With a Screen, IFTTT, Works with Nest, Stringify	Wink, Google Home
Web Portal	✓	✓	✓	✓	✓	✓	Members Only
App	iOS, Android, Fire TV, and Apple TV	iOS, Android, Fire TV, and Apple TV	iPhones, iPad, Mac App, Android, and Windows 10	iPhones, iPad, Mac App, Android, and Windows 10	iPhones, iPad, Mac App, Android, and Windows 10	Android, iPhones, iPad, Apple Watch, Apple TV	iPhone, Android, Apple TV

# With **Ring**, you're Always Home.

With a motion-activated camera, two-way audio and brilliant HD video, you'll never miss a visitor.

## Ring Home Security Products



### Video Doorbell 2

Rechargeable battery pack and convenience that works on any home.

#### Features

Advanced Motion Detection  
1080p HD Video  
Night Vision  
Rechargeable Battery Pack  
Faceplate Finishes:



#### Warranty

1 year on parts  
Lifetime purchase protection



### Video Doorbell Pro

Ultra slim design with advanced features. Requires an existing hardwired doorbell.

#### Features

Advanced Motion Detection  
1080p HD Video  
Night Vision  
Live View/ Video on Demand  
Faceplate Finishes:



#### Warranty

1 year on parts  
Lifetime purchase protection



### Floodlight Cam

HD security camera with floodlights and siren alarm.

#### Features

Advanced Motion Detection  
1080p HD Video  
Two-way talk  
110 Decibel Siren Alarm  
Two 3k Lumen LED Floodlights  
Available Finishes:



#### Warranty

1 year on parts  
Lifetime purchase protection



### Spotlight Cam Wired

HD camera with two-way talk and spotlights, plugged-in for non-stop power and security.

#### Features

Advanced Motion Detection  
1080p HD Video  
Night Vision  
Optional Cloud Recording  
Available Finishes:



#### Warranty

1 year on parts  
Lifetime purchase protection



### Chime Pro

Plugs into standard power outlets to extend your Wi-Fi signal and amplify Ring alerts in your home.

**We're here to help you 24/7.**

Our US based customer associates are available anytime, day or night. Contact us at 855-688-7756 or go to [ring.com/help](https://ring.com/help)

**ring** Always Home.





ANNE KRIEDT  
POSTAL INSPECTOR  
CHICAGO DIVISION

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U.S. POSTAL INSPECTION SERVICE  
1106 WALNUT STREET  
SAINT LOUIS MO 63199-2201  
T: 314-539-9360  
F: 314-539-9306  
EMAIL: AMKRIEDT@USPIS.GOV

[www.usps.com](http://www.usps.com)



NICHOLAS J. PETERSON  
POSTAL INSPECTOR

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